

Off-working-hours group insurance

In case of accident

In addition to accidents occurred during working hours, you employer has insured the employees against accidents occurred during leisure time.

Together with our cooperation partners, we want to make it as easy as possible for you seek treatment and get help fast in order for you to concentrate on getting well.

Instructions for employees

- 1. If your injury requires treatment, please contact firs the occupational health care services if you have access to such. You can also visit a doctor at LocalTapiola's cooperation partners Mehiläinen, Terveystalo or Pihlajalinna. In acute cases, you can visit any doctor on duty.
- 2. Show the health insurance card at the nursing institution, and tell the name of your employer and the employer's insurance company. If needed, the doctor treating you requests a commitment to pay expenses for further treatment. We will let you know the decision by phone or SMS.
- 3. Report the accident to the employer immediately. The insurance certificate including the insurance details is sent to your phone.
- 4. We start the claims process, and contact you if we require further information.

LocalTapiola at your service

Please contact us if you have questions or have personally paid travel or medical treatment expenses. Please mention the personal identification code and the claim number when contacting LocalTapiola.

E-mail

- yritysten.henkilovahingot@lahitapiola.fi
- Please notice that the e-mail communication is not encrypted. You can send encrypted messages at the following address: https://secure.lahitapiola.fi

Call us

• 09 453 3777 (Monday-Friday 8am-4pm)

Further information about accident compensation and claims:

• <u>www.lahitapiola.fi/corporatebodilyinjuryclaims</u>

If your employer has the Easy first notice of loss link, please use the link for reporting a new accident. See the instructions for making a report here.