

Request to access personal data

We will send your requested data to you by post within 1–3 months.

I want to access the following data related to my customer relationship that are held in registers maintained by LocalTapiola Group companies, and I request to be provided with a copy of them:

The requested data	Data in LocalTapiola Group's common customer data file
	Insurance data
	About all insurance policies
	About a particular insurance policy:
	Claim data
	About all claims
	About a particular claim:
	Saving and investment data
	About all savings and investments
	About a particular investment or transaction:
	Lessee data
	Finance data
	Telephone calls
	Please specify the matter or time period regarding which you would like to check telephone calls?
	I want that, on the basis of the relevant sound recording, my telephone calls be written out in a text format and sent to me.
	I want to come to a LocalTapiola office to listen to my telephone calls.
	Sound recordings of online meetings Please specify the matter or time period regarding which you would like to check sound recordings?
	I want that my sound recordings be written out in a text format and sent to me.
	I want to come to a LocalTapiola office to listen to my sound recordings.
	Online messages Please specify the matter or time period regarding which you would like to check online messages.
	Chat conversations
Unique identification data	Date
	The name and personal identity code of the person requesting the personal data Personal identity code
	Street address
	Postcode and city
	Telephone number

Controllers of the personal data to which access is requested

Data in LocalTapiola Group's common customer data file

 All LocalTapiola Group companies, excluding LocalTapiola Finance Ltd, LocalTapiola Remuneration Services Ltd and Finnish P&C Insurance Ltd

Insurance data

 LocalTapiola General Mutual Insurance Company, LocalTapiola Mutual Life Insurance Company and the LocalTapiola mutual regional companies (19 companies)

Claim data

 LocalTapiola General Mutual Insurance Company, LocalTapiola Mutual Life Insurance Company and the LocalTapiola mutual regional companies (19 companies)

Saving and investment data

 LocalTapiola Asset Management Ltd, Seligson & Co Fund Management Company Plc and LocalTapiola Alternative Investment Funds Ltd

Lessee data

· The LocalTapiola Group companies, funds and structures carrying on letting of residential apartments and business premises

Finance data

· LocalTapiola Finance Ltd

Telephone calls

· All LocalTapiola Group companies, excluding LocalTapiola Remuneration Services Ltd and Finnish P&C Insurance Ltd

Sound recordings of online meetings

· All LocalTapiola Group companies, excluding LocalTapiola Remuneration Services Ltd and Finnish P&C Insurance Ltd

Online messages

 LocalTapiola General Mutual Insurance Company, LocalTapiola Mutual Life Insurance Company, LocalTapiola Asset Management Ltd and the LocalTapiola mutual regional companies (19 companies)

Chat conversations

The LocalTapiola mutual regional companies (19 companies)

Data held by LocalTapiola Remuneration Services Ltd and Finnish P&C Insurance Ltd

Personal data held by LocalTapiola Remuneration Services Ltd and Finnish P&C Insurance Ltd (POP Vakuutus), which are part of LocalTapiola Group, are not included in this request to access data. To file a separate request with LocalTapiola Remuneration Services Ltd to access data, please send a message to ltpalkitsemispalvelut@lahitapiola.fi.

For Finnish P&C Insurance Ltd, the instructions on how to file a request to access data can be found at: https://www.popvakuutus.fi/tietosuojaseloste.

For more information about LocalTapiola Group, visit our website: https://www.lahitapiola.fi/tietoa-lahitapiolasta/lahitapiola-ryhma/yhtiot/